

JOB IDENTIFICATION

Job Title	Complex care support worker – band 4
Client	Loving young male teenager with a diagnosis of cerebral palsy.
Location	Client's Home address Chester CH3
Main Role	To work as part of a team dedicated to providing excellent care to maintain our client's physical and emotional wellbeing. Our client requires 2:1 support throughout 24 hours and his support staff accompany him to school, during activities and when on holidays. The support workers will be working under the guidance and supervision of the Nurse Team Leader and the client's parents.
Working Hours	12-hour shift patterns from 08.00 – 20.00 hours and from 20.00 hours to 08.00 hours.
Pay rate	Level 4 skilled support workers £20.00 per hour Support workers requiring complex care training £18.00 an hour Weekend enhancements
Benefits	Working within a family home and getting to know one client well. Fuel allowance towards travelling to work, depending on the distances. Excellent training and development opportunities. Refreshments and snacks provided when at work.
Reports to	Nurse team leader and clinical case manager

JOB DESCRIPTION

Main areas of responsibility:

To provide our client with competent skilled care that meets all his needs, as identified within his care plan, including:

- Administering a blending diet and fluids via his PEG tube.
- Administration of medications via his PEG tube
- Management of seizures and oral suctioning

- Maintaining personal hygiene needs including oral hygiene
- Ensuring skin integrity by correct positioning in equipment and bed and by applying barrier cream as required

Implementing any therapy strategies shown by the various therapists and evaluating the outcomes, including:

- Completing daily stretches and exercises provided by the physio
- Completing a range of different activities as identified by the treating OT during each shift
- Using new assistive technology with our client to promote his independence

To work as part of a team and provide clear communication, including

- Understanding our clients communication style and being responsive to all his non-verbal cues
- Update our client's parents and share any achievements or concerns
- Writing clear daily records that conform to the local policies
- Attend team meetings and supervision sessions
- Supporting new staff members to understand their roles

To promote psychological well being for our client, including:

- Delivering client focussed care to a high standard
- Planning various activities each day that stimulates our client and makes him enjoy his life
- Recognise the importance of family time and ensuring that our client and his family needs are central to all tasks
- Accompanying our client to outdoor activities and trips away

To assist our client to access a range of flexible education, including:

- Driving our client to school and back
- Acting as a classroom assistant when at school
- Supporting our clients education when accessing education and learning at home

Always providing a safe environment for our client, including:

- Undertaking general cleaning and household duties related to our clients' needs
- Maintaining a trip free and tidy environment
- Ensuring all wheelchair clamps are in place when using the wheelchair accessible vehicle
- Applying all risk reduction strategies as identified within the care plan

PERSONAL SPECIFICATION – Experienced Complex Care Worker

Essential Skills for experienced support worker	<ul style="list-style-type: none"> • Minimum 2 years working within the care sector • 1 year working as a competent complex care support worker • Care certificate or equivalent • Good communication skills, including IT • Caring and compassionate nature • Full driving license
Desirable Skills for experienced support worker	<ul style="list-style-type: none"> • Experience of working with children in the community • Experience of working with client's who have cerebral palsy • Trained lifeguard • Trained first aider • Flexible working hours

PERSONAL SPECIFICATION – Support Worker requiring Complex Care Training

Full training will be provided to ensure any new support worker develops competence in the complex tasks required.

Essential Skills	<ul style="list-style-type: none"> • Minimum 2 years working as a carer either as an employee or informally • Experience in childcare • Good communication skills, including IT • Caring and compassionate nature • Full driving license
Desirable Skills	<ul style="list-style-type: none"> • Care certificate or equivalent • Experience of working with children in the community • Experience of caring for client's who have cerebral palsy • Trained first aider • Flexible working hours

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