

JOB DESCRIPTION – *FEMALE BUDDY/EXPERIENCED SUPPORT WORKER

The Service User has recently moved into the community for a trial of independent living with a full twenty-four hour care team 2:1 care.

You need to be able to work flexibly to cover waking nights and sleep in shifts , occasional day shifts including weekend work.

You must have an affinity for working with people with disabilities, and will have an understanding and experience of the needs of brain injured people and mental health care.

You will be supervised by the private nurse team leader and supported by the client's case manager who will oversee all necessary training and your induction.

The responsibilities of the Support Worker.

- To promote the client's health, well-being and happiness.
- To provide supervision with personal care
- To promote the clients independence.
- To provide assistance with all care requirements if required.
- To accompany the client to various appointments and activities, which may include driving, and use of the client's vehicle.
- To promote community based activities. This will be 2-1 staffing.
- To provide physiotherapy exercises and positioning as recommended by professionals.
- To maintain a safe environment for the client and relevant others.
- To follow the support programme as agreed with the client's case manager and overseen by the nurse team leader.
- To support the client to attend activities and therapies within the care home. And the community.
- To advise the client's keyworker of any concerns regarding her physical and psychological health.
- To use initiative when unforeseen events occur and the nurse team leader manager is not directly available to provide guidance.
- To work alongside the client's family and encourage positive relationships and integration.

- To work as a member of a care team to ensure good communication, flexibility, and a consistent approach to the client's care.
- To attend meetings and training sessions as requested.
- To make a daily report following each duty regarding the client's welfare.
- To liaise with the nurse team leader in providing shifts for the rota.
- To liaise with the client's family and case manager about general progress and regarding all incidents that are either unusual or which give rise for concern.
- To respect the privacy of the client and her family. All matters relating to the client's situation and family are to be treated as confidential and are not to be disclosed to a third party.
- To undertake any other activity commensurate with the client's needs as directed by the family and or case manager.
- To work under the direction of the Nurse team leader and within all policies and procedures.

No Smoking Policy

A no smoking policy is strictly in place for the purpose of the employment.

Person specification

Essential Criteria

- Demonstrate a high quality of verbal and written communication skills.
- Must have experience of brain injury/learning mental health and their consequences.
- Experience of working with challenging behaviors and positive management.
- Previous care experience and working with clients with community activities..
- Demonstrate awareness of risk.
- Evidence of enabling skills and ability to encourage independence.
- A positive attitude and sense of humour.

- Must demonstrate ability to work confidently alone and as part of a team.

Desirable

- Previous experience of working with clients who have a brain injury/mental health.
- Previous experience of working one-to-one in a community setting.
- Previous experience of rehabilitation and working with therapists.

*Gender is considered to be a genuine occupational requirement in accordance with paragraph 1 of Schedule 9 of the Equality Act 2010" for a female worker to work with our Client.