

SUPPORT WORKER JOB DESCRIPTION (TDS/RD)

Our Client

Our client is a child with Cerebral Palsy, he lives with his mother in Banbury, Oxfordshire. He needs full assistance with all activities of daily living including washing, dressing and toileting. He attends main stream school and is a happy responsive child who enjoys social interaction and a lively stimulating environment. He will need assistance before and after school as well as overnight and weekends.

Care regime

Our client requires support with all activities of daily living, and support workers will need to promote skills development under the direction of the therapists. It will also be part of the role to assist with age appropriate activities aimed at supporting our client's holistic development.

Our client will need sleeping overnight carer support; this will be a 12 hour shift. The sleeping night may change in the future to a waking sleep in arrangement depending on our client's health status. Furthermore our client also needs evening and weekend carer support. Additional hours will be made available during the day during school holidays.

It is expected that the successful applicants will work a combination of nights, afternoons, evening and weekend shifts. There may also be occasions when you would need to accompany our client and his mother on holiday or look after our client overnight while mother has respite.

Carers will work within our client's home and under the day-to-day direction of his mother and case manager. It is anticipated that in the future there will be a team leader.

The case manager will be responsible for the care regime, working alongside the client and his mother, and to supervise support workers.

The client has an assistance dog and it will be part of the support workers role to be involved in the dog's daily care and training regime.

The responsibilities of the carer

- To work with the client in a rehabilitation and support role enabling him to lead as fulfilling a life as possible, maximising his physical and psychological wellbeing, ensuring his safety and assisting him with activities of daily living.
- Facilitate his leisure activities, to promote his learning and enhance his physical and communication skills and support his friendships/social life with peers and to have fun.
- To promote the client's well-being and happiness.
- To provide assistance with all care requirements including toileting, bathing, washing and dressing.

- To prepare meals and assist with feeding ensuring a good fluid intake.
- To assist with eating and drinking following techniques as recommended by professionals.
- To carry out any cleaning or other domestic tasks (only those which are specifically related to the client's care needs).
- To administer medication and food supplements as prescribed, under the guidance of the client's mother and in line with relevant protocols.
- To provide stimulation and age appropriate play, activities and social interaction both inside the home and within the local community.
- To provide support to participate in gaming using a range of hard ware and software media.
- To provide support with homework or any other school activities outside of the school day.
- To accompany the client to various appointments and activities, which may include driving, and use of the client's vehicle or own vehicle (subject to satisfactory insurance and assessment of competency).
- To provide physiotherapy and occupational therapy exercise and positioning as recommended by professionals.
- To assist communication with our client using techniques and strategies as recommended by professionals, this will include high and low technology communication aids.
- To maintain a safe environment for the client and relevant others.
- To follow the Support Programme as agreed with the client's mother and overseen by the case manager.
- To advise the client's mother of any concerns regarding his physical and psychological health.
- To use initiative when unforeseen events occur and the mother is not directly available to provide guidance.
- To work alongside the client's mother and encourage positive relationships and integration.
- To work as a member of a small team to ensure good communication, flexibility, and a consistent approach to the client's care.
- To attend carer meetings and training sessions as requested.
- To make a daily report following each duty regarding the client's welfare.
- To liaise with the employer for annual leave requests and alerting the employer of sickness, in order that a replacement can be organised.
- To liaise with the client's mother and/or case manager about general progress and regarding all incidents that are either unusual or which give rise for concern.
- To respect the privacy of the client and his mother. All matters relating to the client's situation and family are to be treated as confidential and are not to be disclosed to a third party.
- To undertake any other activity commensurate with the client's needs as directed by the family and or case manager.

- To work with the Clients Assistance Dog and be involved in its daily care and training regime.

No Smoking Policy

A no smoking policy is strictly in place for the purpose of the employment.

Person Specification

Essential Criteria

- Demonstrate a high quality of verbal and written communication skills GCSE English and Maths or equivalent.
- Enthusiasm for role
- Willingness to learn
- Demonstrate awareness of risk.
- Evidence of enabling skills and ability to encourage independence.
- Must have a positive attitude to inclusion.
- Must have a good sense of humour.
- Must demonstrate ability to work confidently alone and as part of a team.
- A good level of mental and physical stamina.
- Must demonstrate a high level of organisational and administrative skills
- A clean current driving licence
- Must be happy to work with the Clients Assistance Dog

Desirable

- Previous experience of working with children who have a brain injury/ caring role
- Previous experience of working with children.
- Previous experience of working one-to-one in a client’s home/community setting.
- Previous experience of rehabilitation.

Part of your role is to carry out any reasonable request.

Please acknowledge that you have received the Support Worker Job Description outlining the responsibilities of a Support Worker which will be discussed in more detail as part of your training.

Signed

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