

JOB DESCRIPTION - SUPPORT WORKER/ CARER

About the client

Our client is registered blind and is severely disabled.

He lives with his parents and family. He requires twenty-four hour care and support workers will work alongside the family to provide for all of the client's disability related needs and support the family.

The client's disability means that he is doubly incontinent, and requires assistance with all his personal care. He also suffers with epilepsy.

The support worker we are looking for will be organised, have a good attention to detail and follows instructions, be a team player, be honest, reliable and trustworthy.

Experience in using a hoist and working with wheelchair dependent person would be advantageous but training can be given for suitable person. We are looking for someone who is willing to bring your hobbies and pastimes to work with you to help stimulate and increase the activities available for the client.

Successful carers/support workers will be expected to assist the client at home, in the community and when the family go on holidays.

Care regime

Our client requires full support with all activities of daily living, and carers will also need to promote his wellbeing and ensure that the client is able to integrate fully within the family environment and within the wider community.

Our client needs twenty-four hour care and support because of his disability. His parents will continue to be involved and to discharge their parental responsibilities.

Carers will be needed to cover a range of duties including daytime, weekends and public holidays.

Full time support worker required for 36 hours a week and part time support workers for 18 /24 hours a week. Must be flexible.

Support workers will work within our client's home and under the day-to-day direction of his parents.

A case manager is in place and responsible for the care regime, working alongside the client and his family, and to supervise support workers.

The responsibilities of the Support Worker

- To promote the client's health, well-being and happiness
- To provide assistance with all care requirements, continence needs, dressing and feeding
- To carry out any cleaning or other domestic tasks (only those which are specifically related to the clients care needs)
To administer medication as prescribed, under the guidance of the client's parents/team leader and in line with relevant protocols
- To provide stimulation and appropriate activities/social interaction
- To accompany the client to various appointments and activities, which may include driving, and use of the client's vehicle or own vehicle (subject to satisfactory insurance and assessment of competency)
- To provide physiotherapy exercises and positioning as recommended by professionals
- To maintain a safe environment for the client and relevant others
- To follow the support programme as agreed with the client's parents and overseen by the team leader/case manager
- To advise the client's parents of any concerns regarding his physical and psychological health
- To use initiative when unforeseen events occur and the family/team leader are not directly available to provide guidance
- To work alongside the client's family and encourage positive relationships and integration
- To work as a member of a care team to ensure good communication, flexibility, and a consistent approach to the client's care
- To attend team meetings and training sessions as requested.
- To make a daily report following each duty regarding the client's welfare
- To liaise with the employer via team leader/case manager for annual leave requests and alerting the employer of sickness that will prevent them working, in order that a replacement can be organised
- To liaise with the client's family, team leader and/or case manager about general progress and regarding all incidents that are either unusual or which give rise for concern
- To respect the privacy of the client and his family. All matters relating to the client's situation and family are to be treated as confidential and are not to be disclosed to a third party
- To undertake any other activity commensurate with the client's needs as directed by the family and or case manager

No Smoking Policy

A no smoking policy is strictly in place for the purpose of the employment.

Part of your role is to carry out any reasonable request.

Please acknowledge that you have received the Support Worker Job Description outlining the responsibilities of a Support Worker which will be discussed in more detail as part of your training.

Signed

Date